

All of our Holistic and Alternative Therapies are conducted by specialist and are subject to availability. Prior booking is required but treatments cannot be confirmed until your arrival. These treatments may be performed by a male or female therapist. Please state at time of booking if you have a preference.

Should you, due to circumstance, change the day of your visit, then please do remember to also rearrange your treatment booking on the above number. Your treatment should be confirmed with Spa reception upon arrival. Failure to cancel any extra treatment within three hours of the appointment time will be subject to a full charge. We request that any cancellation should be made well in advance of this time.

PLEASE NOTE THE FOLLOWING

- Types of treatment, packages or prices may sometimes be changed or varied at our discretion, without prior notice.
- If you have been ill or have received medical treatment from your doctor or hospital within the last six months, please consult with your own doctor before booking any additional treatments (we may require approval by letter from your doctor with regard to certain medical conditions). Should you have any debility or unusual medical or dietary requirements, we advise you to check with Spa Management prior to your arrival. **Some products do contain nuts. If you have a nut or other allergy, please speak to the Nurse before booking treatments.**
- Our Therapists work to a tight schedule. Your help would be appreciated by arriving on time for all treatments.
- Inclusive package treatments are non-refundable.
- All treatments are subject to availability. Treatment times may be requested, but cannot be guaranteed until arrival.

During your stay you may be booking a treatment that is given by a specialist who is 'self employed', but works from our premises. Just as with our own Therapists we advise that you explain any medical information that may be relevant with regard to your treatment. Please check with each Therapist at the start of your treatment.

Thank you